



Dixon Membership Frequently Asked Questions

When does my membership expire?

Dixon memberships are good for one year. Your membership will expire on the final day of the month that you became a Dixon member.

Members can renew early without losing any time. For example, if your membership expires on August 31 and you renew in June, your membership will still expire on August 31 of next year, not June 30.

What are reciprocal admissions benefits?

Reciprocal admissions benefits are one of the best perks of being a Dixon Member! Because we are a part of the [North American Reciprocal Museums Network \(NARM\)](#), the [Southeastern Reciprocal Museums Network \(SERM\)](#), and the [American Horticulture Society](#) networks, your Dixon membership card can provide access to over 1,000 gardens, museums, and other cultural institutions across the country *for free*.

How do I use my reciprocal admissions benefits?

To take advantage of your reciprocal admissions benefits, you'll need to present your physical or digital membership card at the institution you are visiting. That institution's Visitor Engagement team will verify your admission privileges with the NARM or SERM logos on your membership card.

Please note: Before you visit, double check that the institution you plan to visit honors reciprocal admission through the NARM, SERM, or AHS networks. Some museums and gardens that participate place certain restrictions on reciprocal admission. It is never a bad idea to call ahead and verify your coverage with the institution ahead of time! Also, reciprocal benefits start OUTSIDE of Memphis, so you will not be able to use them at other local institutions.

How do I access my digital cards?

A link to download your digital card will be sent to you via email within a few days of purchase. The email will include a link to your card, as well as instructions on how to download it and add it to your Apple or Google wallet. You can see guidelines from our digital card platform, Cuseum, [here](#). You are always welcome to give our team a call if you have trouble adding to your wallet.

How long will it take to get my cards?

It depends on which card type you prefer. The Dixon is proud to offer physical membership cards in addition to a digital option that can be added to an Apple or Google wallet, for your convenience.

Physical membership cards can take up to 4 weeks to be printed and mailed to you. Please allow for that processing time! While digital membership cards typically arrive in your email inbox within a few days of purchase.

If you prefer a physical card, or have any questions about your cards, give our Membership Office a call at 901-312-1256 or email dsvgdik@dixon.org.

How do I give a gift membership?

Dixon memberships make a perfect gift for the art and garden enthusiasts in your life! You can purchase a gift membership online at dixon.org/membership, over the phone, or in person at our Admissions desk.

Gift memberships can come with physical or digital membership cards. Let us know your preferred version. Gift memberships come with a card that you can give to the recipient with space for a personal note. We are happy to fill that out and mail it, or you can!

Is my membership tax deductible?

Yes, a portion of every Dixon membership is tax-deductible, and the amount varies by membership level. Contact Membership Manager Dorothy Svgdik at 901-312-1256 or dsvgdik@dixon.org for more information.

Can I renew my membership automatically?

Yes! For your convenience, the Dixon offers an automatic renewal program. You can enroll when you sign up or renew your membership online by checking the box that says, “Renew my membership automatically.” You can also sign up when you mail back in your renewal form or at any point over the phone at 901-312-1256.

Enrolling in the auto renewal program can save you \$10 on your first year of membership!

I want more benefits! How do I upgrade my membership?

You can upgrade your membership to receive even more exciting benefits by calling the Membership Office at 901-312-1256. We can also help you in person at the front desk.

You can upgrade at any point to gain instant access to the benefits at your new level of membership.

I haven’t gotten any mail or emails from the Dixon. How can I stay in the know about exclusive Member events and perks?

Not receiving mail from us? Give us a call at 901-761-5250 and one of our Visitor Engagement Specialists can double-check your address on file.

Want more Dixon news directly in your email inbox? Sign up to receive our bi-weekly eblasts by scrolling to the bottom of the dixon.org homepage and adding your email. E-blasts are full of helpful information about upcoming events, exhibits, and programs for our members.

The information on my membership card is incorrect. What do I do?

To update the information on your membership card, call the Membership Office at 901-312-1256 or email Membership Manager Dorothy Svgdik at dsvgdik@dixon.org with your correction.

I’ve got a new address, email address, or phone number. What do I do?

Call the Membership Office at 901-312-1256 or email Membership Manager Dorothy Svgdik at dsvgdik@dixon.org to let us know of any changes to your contact information on file.

I'm a Dixon Member and want to get more involved. How can I join one of the Dixon's giving societies, Margaret Oates Dixon Society or Curator's Circle?

Giving societies like the Margaret Oates Dixon Society and Curator's Circle are great ways to increase your support for the Dixon. All active Dixon members are eligible to join a giving society. Learn more about the specific parameters for joining the Margaret Oates Dixon Society and Curator's Circle by visiting dixon.org/membership or contact Braden Hixson at bhixson@dixon.org

I think I have lost my membership card or never received it. What do I do?

Oh no! We can send you a physical or digital replacement card. Contact us at 901-312-1256 or dsvgdik@dixon.org and let us know.

What can I expect at an Opening Reception?

We typically host four Opening Receptions every year, where we come together to celebrate the latest exhibitions on view and enjoy light bites and complimentary wine and beer. These Receptions are exclusive to Dixon Members, and Members at all levels are welcome to attend.

What is Culture & Cocktails?

Culture & Cocktails are quarterly events for Members at the Young at Art and Cosmopolitans levels. At Culture & Cocktails, Members can enjoy light bites along with wine, beer, and a specialty cocktail. These events also include a special guided tour of a new exhibition.

What is a Director's Tour?

Director's Tours are exclusive quarterly events for Members at the Patron level and above. Hors d'oeuvres and elevated wine precede a guided tour of an exhibition with our Director, Kevin Sharp.

Can I bring a guest with me to a member event?

You are welcome to bring a guest to a member-only event if your membership covers two card holders. This does not include memberships at the Individual or Young at Art Single levels.