

## Dixon Lights FAQ

- **How long does it last?**  
Plan on at least 20-minutes to walk through and enjoy the lights, although you may spend more or less time depending on your preferences. Guests are welcome to stay and enjoy festive snacks and beverages until the event closes 8:45pm.
- **Can I take photos?**  
Yes, taking photos and videos is encouraged, if you post on social media, please tag us!
- **How should I dress?**  
Comfortable attire and dress for the seasonal weather temperature. Check the weather forecast in advance of your experience date and time. Comfortable walking shoes are encouraged. Please note that the Woodland Forest is a natural setting with changing elevations, so please watch your step. Some benches and seating are provided along the trails.
- **Where should I park?**  
4339 Park Avenue
- **Who can visit the experience?**  
The experience is designed for all ages.
- **Where are the restrooms?**  
Restrooms will be located in Hughes Pavilion.
- **Are pets allowed if they are on a leash?**  
Only registered service animals are permitted at the Dixon.
- **Can we eat there?**  
Yes! Park + Cherry will offer snacks and warm beverages. You must show ID to purchase alcohol.
- **How may I purchase tickets?**  
Tickets must be purchased in advance at [dixon.org](http://dixon.org). If you have any trouble with this, please call 901-751-5250.
- **There is a time on my ticket. What does it mean?**  
You may arrive at the Dixon Lights entrance any time during the 15-minute time slot on your ticket. You may stay until the experience closes.
- **Are my tickets refundable?**  
All ticket sales are final and non-refundable. The experience will be held rain or shine if the weather poses no threat to public safety.